

Frequently Asked Questions: iPad mini One-to-One Initiative

The iPad mini initiative exists to provide a greater level of enrichment and enhancement to current curriculum, and the entire learning experience.

Who will receive an iPad mini?

All Crowley ISD students entering 7th-12th grade in the 2013-14 school year will receive an iPad mini, a charger, and a military-grade case provided by CISD.

Will there be any costs involved?

A \$50 Technology Usage Fee will be charged to each student in 7th thru 12th grade. Scholarships are available for students who qualify for free/reduced lunch. The \$50 fee must be paid by Oct. 15 in order for your child to utilize the technology, network, and filtering services provided by CISD.

| Fee | Standard | Reduced Lunch Scholarship | Free Lunch Scholarship |
|-----------------------|----------|---------------------------|---------------------------|
| Annual Technology Fee | \$50.00 | \$25.00 | \$10.00 |

What is the purpose of the \$50 Technology Usage Fee?

This **annual**, **non-refundable fee** is mandatory for 7th-12th grade students and covers the following: Enrollment in CISD's Mobile Device Management (MDM), increased Internet usage costs, digital textbook distribution, and supervision of the device.

Will parents and students have the option to purchase insurance?

Yes. Supplemental insurance is available for parents to purchase through the third-party company, **GoCare**. Pricing is \$32 annually for a \$50 deductible, or \$35 annually for a \$25 deductible. This covers breakage, theft and loss. For more information on this supplemental insurance, please visit www.gocare.com/crowley.

What happens if I don't have supplemental insurance and the device is stolen, lost, or damaged beyond repair?

If the device is lost, stolen, or damaged beyond repair, and the student does not have supplemental insurance, the student will be required to pay CISD for the replacement of the device, \$309. If the device can be repaired, then a \$25 fee will be charged. Once the replacement or repair fee is paid, the student will be issued a replacement or repaired device, but supplemental insurance will be required in order to receive the device. (Please check below for prices regarding replacement costs for uninsured equipment.)

| Fee | Standard | Reduced Lunch | Free Lunch |
|-----------------------|----------|---------------|-------------|
| | | Scholarship | Scholarship |
| iPad mini Replacement | \$309 | \$309 | \$309 |
| Cord Replacement | \$25 | \$15 | \$15 |
| Screen Replacement | \$25 | \$15 | \$15 |
| Case Replacement | \$25 | \$20 | \$15 |

Are there any other possible fees associated with the iPad mini?

| Fee | Standard | Reduced Lunch Scholarship | Free Lunch Scholarship |
|--------------------------|----------|------------------------------|---------------------------|
| MDM Profile Installation | \$15 | \$15 | \$15 |
| Teacher Confiscation | \$15 | \$15 | \$15 |

Will there be mobile Internet access?

Internet access is limited to Wi-Fi only and will be "filtered" through CISD's network. These filters work at school and at home to prevent students from accessing inappropriate content on the Internet or downloading unapproved apps onto the device.

What is the size of the iPad mini internal storage?

The iPad minis provided by CISD are the 16GB models.

What software is going to be on these and what limitations or restrictions will they have?

Software will vary by campus and classroom. The standard load will have the following: iTunes U, iBooks, Skyward, SkyDrive, My Big Campus, Adobe Reader, several textbook publisher applications, Kahn Academy, School Connect, Merriam-Webster Dictionary, QR Scanner, Wikipedia, Safari Montage, Overdrive (the CISD Virtual Library), Encyclopedia Britannica, and other standard apps.

What happens if the iPad mini has a problem?

CISD has hired Campus Instructional Technologists that will be stationed at each campus. They will be available throughout the day to service and support this initiative. Procedures will be put in place for each campus to be determined.

Do students have to utilize the district iPad mini, or can they bring their own from home? What's the advantage to having one issued through the school?

Your child will always be able to bring their own device to campus. Students will still have to pay the regular technology usage fee in order to maintain *CIPA (Child Internet Protection Act)* compliance, your student will not be able to use the Internet or CISD technology resources through their personal device being joined to our MDM (Mobile Device Management), there is an additional \$15 fee for installation of the profile each time it needs to be installed beyond the first time. This will put restrictions on the device and also force the Internet connection to go through our Internet filtering system.

Other advantages to using District-issued devices are:

- Digital textbooks instead of standard textbooks
- District filtering already in place at school and at home
- Apple-certified support
- Technical support for District-issued devices. (CISD will not provide support for non-District devices.

Someone else broke my child's iPad mini. What happens now?

Unfortunately, this type of event will occur. Fees will need to be paid by the person who was issued the iPad mini. (See Fee Schedule on page 2) In addition, disciplinary action may occur by the campus administration for destruction of public property for the other individual, if the campus administration deems it malicious in nature or purposeful.

If the iPad mini is required for class why was my child's device confiscated by a teacher or staff member?

If a student was found to be in violation of the CISD Student Code of Conduct, the CISD End User License Agreement, or Campus rules, the device will be confiscated. After campus administrative consideration or consent, the device can be returned to the student at the cost of \$15.